

Welcome

In an ongoing commitment to improve customer service, the City of Naples Building Department has installed an Interactive Voice Response (IVR) System for inspections.

24 hours a day, 7 days a week!

**Schedule Inspections
Cancel Inspections
Retrieve Inspection Results**



Inspection Voice Response (IVR)
Inspection Line (239) 213-7112

BUILDING AND ZONING DIVISION

295 Riverside Circle
Naples, FL 34102
Main line (239) 213-5020

Before Calling You Will Need:

- 1.) A touch-tone telephone
- 2.) A Phone Access Code #
- 3.) An Inspection Code (see reverse side of this brochure)

The IVR system will prompt you through the entire process.

Press [*] at any time for more information

Choose From the Following Options:

- Press [1] To Schedule an Inspection
- Press [2] To Cancel an Inspection
- Press [3] To Obtain Inspection Results
- Press [0] To speak with a Permit Specialist
- Press [*] To hear General Information
- Press [#] To Disconnect

The IVR system will prompt you through the steps below during your call. You may perform multiple transactions during each call. At the end of the call, you will be issued a confirmation number. We recommend that you keep a record of your transaction numbers and associated transactions in case they are needed for future reference.

Schedule an Inspection:

- 1.) Enter the Phone Access Code #
The system will confirm the permit's job site address.
- 2.) Enter the Inspection Code #
(see the reverse side of this brochure)
- 3.) Enter the Inspection Date
The cut-off time for a morning inspection is 7am
The cut-off time for an afternoon inspection is 11am

After you have scheduled the inspection, you will be able to:

- Leave a message for the inspector
- Request another inspection, same permit
- Request another inspection, different permit
- Get a Confirmation Number
(use this confirmation number when inquiring about the inspection)
- Return to Main Menu

Cancel Inspection:

- 1.) Enter the Phone Access Code #
The system will confirm the permit's job site address.
- 2.) Enter the Inspection Code #
(see the reverse side of this brochure)

After you have cancelled the inspection, you will be able to:

- Cancel another inspection, same permit
- Cancel another inspection, different permit
- Retrieve Inspector Message
- Get a Confirmation Number
(use this confirmation number when inquiring about the inspection)
- Return to Main Menu

Obtain Inspection Results:

- 1.) Enter the Phone Access Code #
The system will confirm the permit's job site address.
- 2.) Enter the Inspection Code #
(see the reverse side of this brochure)

After listening to the inspection results, you will be able to:

- Listen to more results, same permit
- Listen to more results, different permit
- Get a Confirmation Number
(use this Transaction Number when inquiring about the inspection)
- Return to Main Menu

Transfer to Staff & Additional Information:

You can press [0] at any time to be transferred to a Permit Specialist
You can also press [*] to hear an explanation of your current options

You can get further information about inspections using our online inspection scheduling system.
Check our website at

INSPECTION CODES
INSPECTION LINE (239)-213-7112

DEMOLITION		SITE WORK		ELECTRIC		PLUMBING	
DEMOLITION-CONSULTATION	20	SITE-CONSULTATION	200	ELECTRIC-CONSULTATION	400	PLUMBING-CONSULTATION	700
DEMOLITION-FINAL	30	R-O-W- DRIVEWAY GRADE SETS	215	ELECTRIC-TEMPORARY POLE	410	PLUMBING-ROUGH	715
		R-O-W- FINAL DRIVEWAY	219	ELECTRIC-UNDERGROUND ROUGH	430	PLUMBING-STACK TEST	720
BUILDING/STRUCTURAL		SITE-IRRIGATION SYSTEM	220	ELECTRIC-ROUGH	440	PLUMBING SECOND ROUGH/POTABLE	722
NOTICE OF COMMENCEMENT	11	SITE-PAVING AND PARKING	230	ELECTRIC-PERMANENT POWER	450	PLUMBING-TUB SET/ SHOWER PAN	725
BUILDING- CONSULTATION	100	SITE-UNDERGROUND RETENTION	238	ELECTRIC-CHANGE OF SERVICE	460	PLUMBING-SEWER TAP	730
BUILDING- PILE CAPS	104	SITE-STORM WATER DRAINAGE	240	CO-ELECTRICAL FINAL	499	PLUMBING-GREASE TRAP	740
BUILDING- GRADE BEAMS	108	SITE-PRIVATE SIDEWALK	245			PLUMBING-SOLAR HEATER	750
BUILDING- MONOLITHIC SLAB	112	SITE-SIGN FINAL	259	LOW VOLTAGE		CO-FINAL PLUMBING	799
BUILDING- FOOTINGS	116	SITE-FENCE FINAL	269	LOW VOLTAGE-ROUGH	445		
BUILDING- STEM WALLS	120	SITE-PLANNING INSPECTION	290	LOW VOLTAGE-FINAL	488	FIRE	
BUILDING- SLAB	124	SITE-FINAL RESIDENTIAL	297			FIRE-CONSULTATION	800
BUILDING- SURVEY-ELEV CERT	126	SITE-FINAL	299	POOL & SPA		FIRE-RATED FLOORS&CEILINGS	820
BUILDING- SHEARWALL	128			POOL-CONSULTATION	500	FIRE-UNDERGROUND FIRE LINE	825
BUILDING- COLUMNS	132	MARINE		POOL-PILE CAPS	510	FIRE-FIRE LINE HYDRO&FLUSH	830
BUILDING- CELLS	136	MARINE-PILINGS	270	POOL-SHELL STEEL	515	FIRE-SPRINKLER ROUGH&HYDRO	835
BUILDING- LINTELS/TIEBEAM	140	MARINE-TIE BACK	272	POOL-SHELL BONDING	522	FIRE-PUMP ACCEPTANCE TEST	840
BUILDING- STEEL BAR JOIST	148	MARINE-SEAWALL CAPS/CELLS	275	POOL-SURVEY	525	FIRE- STANDPIPE FLOW TEST	845
BUILDING- TIE DOWNS	152	MARINE-BOAT LIFT FINAL	280	POOL-(DRY) WET NICHE	531	FIRE-SUPPRESSION SYS FINAL	849
BUILDING- ROOF FRAMING	156	MARINE-DOCK/RIP RAP FINAL	285	POOL-DECK STEEL	539	FIRE-FIRE ALARM ROUGH	855
BUILDING- ROOF SHEATHING	160	MARINE-FINAL SURVEY	289	POOL-DECK BONDING	546	FIRE-FIRE ALARM FINAL	859
BUILDING- WINDOW BUCKS	164			POOL SYSTEM PIPING ROUGH	549	FIRE-COMMERCIAL HOOD/DUCT ROUGH	869
BUILDING- FRAMING	168	ROOF/SPECIALTY		POOL-SPA	550	FIRE-COMMERCIAL HOOD/DUCT FINAL	870
BUILDING- STAIRS	172	CONSULTATION	300	POOL-HEATERS	560	CO-FINAL FIRE	899
BUILDING- INSULATION	176	SHUTTERS-FINAL	319	POOL SYSTEM PIPING FINAL	590		
FIRE-SEPARATION/PENETRATION -ROUGH	884	AWNING-FINAL	329	POOL-FINAL	599	GAS	
FIRE-SEPARATION/PENETRATION -FINAL	888	SCREEN ENCLOSURE FINAL	339			GAS-TANK	910
PUBLIC ART INSPECTION	190	ROOF-TEAR OFF/SHEATHING	360	MECHANICAL		GAS-PIPING	930
CC-FINAL BUILDING	198	ROOF-TIN TAB	370	MECHANICAL-CONSULTATION	600	GAS-UNDERGROUND	940
CO-FINAL BUILDING	199	ROOF-IN PROGRESS	380	MECHANICAL-ROUGH	610	GAS-FINAL	999
		ROOF-FINAL	399	MECHANICAL-CHANGE OUT	620		
				MECHANICAL-FIRE PLACE ROUGH	630		
				MECHANICAL-COOL TOWER METER	640		
				CO-MECHANICAL-FINAL	699		