

**CITY OF NAPLES
PURCHASING DIVISION
CITY HALL, 735 8TH STREET SOUTH
NAPLES, FLORIDA 34102
PH: 239-213-7100 FX: 239-213-7105**

ADDENDUM NUMBER 3

NOTIFICATION DATE:	BID TITLE:	BID NUMBER:	BID OPENING DATE & TIME:
06/14/13	MAINTENANCE OF CITY FIRE AND BURGLAR SYSTEM	041-13	06/21/2013 2:00PM

**THE FOLLOWING INFORMATION IS HEREBY INCORPORATED INTO,
AND MADE AN OFFICIAL PART OF THE ABOVE REFERENCED BID.**

Please note the provisions of Special Conditions, Section C of the bid document which states: Questions regarding this bidder packet must be received in writing in the Purchasing Division. Direct all questions to:

Gerald "Jed" Secory, MBA / CPPO / CPM
Purchasing Manager
City of Naples, Purchasing Division
735 8th Street South
Naples, Florida 34102
PH: (239) 213-7100 FX: (239) 213-7105
jsecory@naplesgov.com

Below are written questions received for clarification of the bid document:

- 1) Are the twelve one hour service calls to be the first twelve service calls in the initial three year term or will they be picked at random?

ANSWER: They are the first twelve service calls each year of the contract.

- 2) What if the first few service calls actually take more than one hour, will the additional hours if any, be billable or credited from any remaining twelve?

ANSWER: Credited.

- 3) Does the City realize that it is not going to have an accurate and or the lowest monthly monitoring service fee if a contractor must also include twelve (12) one hour service calls for the eleven (11) different sites which have a total of fourteen (14) separate monitored accounts?

ANSWER: Yes.

- 4) Does the City realize is not being fair or reasonable by making a contractor include 12 one hour on site service calls preformed by personal who are completely different then monitoring personal who perform the monthly monitoring service for the eleven (11) different sites which have a total of fourteen (14) separate monitored accounts?

ANSWER: The City staff is not seeing this as a significant services issue. The City's current contract is structured this way and has been in effect for 3 years.

- 5) How is a service call determined and or defined to be a standard type or an urgent type?

ANSWER: City staff will make this determination.

- 6) During the last contract period the current contractor has been monitoring and servicing the alarm systems how many service calls were the standard type and how many were the urgent type?

ANSWER: The City does not track service call types.

- 7) Was the current contractor successful at meeting those service request time requirements?

ANSWER: Yes.

- 8) How is the City determining or defining a contractor's specific service technician(s) to be qualified?

ANSWER: Please refer to Section 39 of the General Conditions in the Bid document.

- 9) Overall the City has eleven (11) different buildings with eight (8) different Bosch Brand alarm panels, will it be a qualification of the contractor to be a Bosch Dealer and have service technicians trained to service Bosch alarm panels?

ANSWER: No. Please refer to Section 39 of the General Conditions in the Bid document.

- 10) How will it be determined a bidder can or will be able to have a qualified person on site within one hour to accommodate urgent calls?

ANSWER: This will be a vendor contractual obligation with potential debarment as recourse.

- 11) How many sprinkler heads are there in each building?

ANSWER: Please reference Exhibit A of the Bid document for current system inventory. This is an estimated inventory and bidders should note that changes to the system inventory may occur at any time during the contract. If additional inventory information is needed, please request a site visit. Please refer to Section 36 of the General Conditions in the Bid document.

12) How many exit light fixtures are there in each building?

ANSWER: Please reference Exhibit A of the Bid document for current system inventory. This is an estimated inventory and bidders should note that changes to the system inventory may occur at any time during the contract. If additional inventory information is needed, please request a site visit. Please refer to Section 36 of the General Conditions in the Bid document.

13) How many emergency light fixtures are there in each building?

ANSWER: Please reference Exhibit A of the Bid document for current system inventory. This is an estimated inventory and bidders should note that changes to the system inventory may occur at any time during the contract. If additional inventory information is needed, please request a site visit. Please refer to Section 36 of the General Conditions in the Bid document.

14) How many Smoke detectors which are not connected to the fire alarm systems are there in each building?

ANSWER: Please reference Exhibit A of the Bid document for current system inventory. This is an estimated inventory and bidders should note that changes to the system inventory may occur at any time during the contract. If additional inventory information is needed, please request a site visit. Please refer to Section 36 of the General Conditions in the Bid document.

15) Overall has a log been kept for each building which has exit lights, emergency lights and independent smoke detectors which indicates when they were tested and what if any had bulbs, batteries or the whole device replaced? If no, is there any other way such as service tickets or invoices from the current contractor to determine when and what all has been tested, repaired and or replaced?

ANSWER: Yes, to the limits of regulatory requirements. All these systems are tested annual in November and necessary repair and replacements made.

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